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PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)

Docket No. (Optional)

APB-021

10/21/2003 HEUTEMA1 00000063 09577231

01 FC:1254 1480.00 DA

In re Application of Lundy Lewis

Application Number 09/577231-Conf. #3634 Filed May 23, 2000

For: METHOD AND APPARATUS FOR COMPONENT TO SERVICE MAPPING IN SERVICE LEVEL MANAGEMENT (SLM)

Art Unit 2143 Examiner D. England

This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.

The requested extension and appropriate non-small-entity fee are as follows (check time period desired):

- One month (37 CFR 1.17(a)(1))
 Two months (37 CFR 1.17(a)(2))
 Three months (37 CFR 1.17(a)(3))
 Four months (37 CFR 1.17(a)(4))
 Five months (37 CFR 1.17(a)(5))

RECEIVED \$ _____
OCT 27 2003 \$ _____
Technology Center 2100 \$ 1,480.00
\$ _____

- Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee amount shown above is reduced by one-half, and the resulting fee is: \$ _____ .
 A check in the amount of the fee is enclosed.
 Payment by credit card. Form PTO-2038 is attached.
 The Director has already been authorized to charge fees in this application to a Deposit Account.
 The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 12-0080

I have enclosed a duplicate copy of this sheet.

- I am the applicant/inventor.
 assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).
 attorney or agent of record. Registration Number _____
 attorney or agent under 37 CFR 1.34(a).

Registration number if acting under 37 CFR 1.34(a) 46,590

October 14, 2003

Date

David R. Burns
Signature

(617) 227-7400

Telephone Number

David R. Burns

Typed or printed name

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below

Total of 1 forms are submitted.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV309883160US, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: October 14, 2003

Signature: *David R. Burns* (David R. Burns)